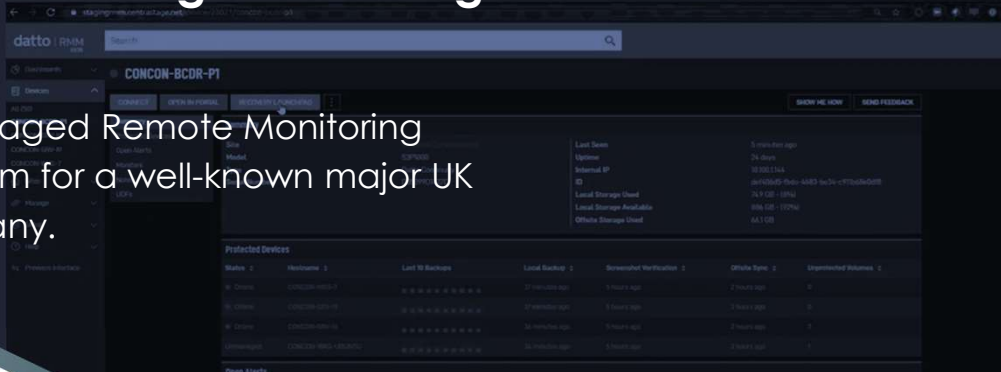


Outbound™ implements and enhances cloud managed remote monitoring and management platform.

Outbound™ Cloud - Managed Remote Monitoring and Management Platform for a well-known major UK recruitment online company.



Case Study

At a Glance

- Industry: UK recruitment company
- Number of devices: up to 300

Solution

- Remote Monitoring and Management (RMM) from Datto
- Cloud based
- Patch Management
- Software distribution
- Remote support
- Alerting
- Ransomware protection

Benefits

- World class security
- Cloud based
- Easy to use
- Single pane of glass view
- 400+ scripts, software, packages to deploy
- Build your own software deployment in less than 5mins!
- Rapid response
- Remove 3rd party remote support licenses
- Alerting and management
- Monthly updates

Background

This large UK recruitment company was the first to established an online recruitment website in the 90's. Since then, it has grown into one of the UK's leading recruitment site boosting thousands of visits by potential employers and applicants each year.

This company required a trusted IT provider to assist and work with them to compare and vet a variety of RMM solutions available in the marketplace.

They wanted a solution that would add value to their infrastructure whilst being cost effect. It needed to demonstrate certain key benefits and features which could be supported with their inhouse IT support team.

Challenge

- Not happy with current monitoring solution
- Single pane of glass
- Needed software deployment
- A solution co-managed and not fully partner manage
- Patch management – Microsoft and 3rd party
- Easy scripting and deployment
- Device alerting and reporting
- Asset management
- SLA backed



Solution

Datto Remote Monitoring and Management (RMM) is a fully-featured, secure, cloud-based platform which enables MSPs to remotely secure, monitor, manage, and support endpoints to reduce costs and increase service delivery efficiency.

Datto RMM is created with a relentless focus on security. With no hardware to maintain and a 99.99% availability you focus more on your service, whether you support 100 devices or 10,000.

As a Datto RMM partner, we have access to our RMM experts 24/7/365, so troubleshooting is only a phone call away.

To boost product adoption and ROI, we offer Datto RMM best practice guides, an in-product digital adoption tool, and an accreditation program for Datto RMM administrators and users.

“Having used many RMM solutions out there Datto’s is easy to use, configure and manage. Their remote support feature and HTML 5 browser is exactly and saves us deploying 3rd party tools”.

- Keith Bucknall, Outbound™ CTO

Outbound™ offers a variety of services and solutions including our “Virtual IT Department”

Remote managed and monitoring solution can be sold as co-managed or full partner managed.

For further information please contact
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